

SURGERY ASSOCIATES OF NORTH TEXAS

Accessing the Patient Portal



WE HOPE YOU LIKE OUR PORTAL

- You can send a non-urgent message or question to the nurse.
- Request refills.
- View your medical records.
- Make an appointment

For your convenience and easy access, you can visit our website at www.surgeryassociates-nt.com, and you will see the link to the portal in the upper right corner of our website.

Getting Started:

- Be sure you are accessing the clinic patient portal and not the hospital.
- The first time must be done from a computer. Internet Explorer, Safari, and Google Chrome are the approved web browsers.
- Your user name is your email address. You will receive an email with a temporary password. Passwords must be typed and not copied / pasted.
- You must enter the last 4 of your social security number. Use 9999 if you did not provide us with your SSN.
- DOB format must be MM/DD/YYYY and phone number must be 2223334444 (no dashes or special characters)
- *Trouble accessing the portal or locked out?* Please call us at (940) 387-7588! We can verify if you have access, correct your email, and/or reset your password. Password resets take 3 minutes.

